

# Surprise Billing: Ensuring Congress Avoids California's Unintended Consequences

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#### **How Did We Get Here?**



- Bad behavior in the market
- Narrow payor networks
- High deductible plans
- Inadequate benefits





#### **How Did We Get Here?**



- Political Pressures
  - Emergency services balance billing prohibition
    - Prospect Medical Group, Inc V. Northridge Emergency Medical Group
  - 18 bills introduced during 2000-2015
  - Consumer complaints



### **California Legislation**



- AB 533 OON Rate: 100% of Medicare in all settings
  - Supporters: Health Committee Chairs, Assembly and Senate leadership,
     labor unions, health plans, consumer groups and Chamber of Commerce
  - CMA defeated on concurrence
- AB 72 OON Rate: Greater of 125% of Medicare or payors' average contracted
   rate



# **AB 72 (Effective July 1, 2017)**



- Limits billing practices of out-of-network physicians providing non-emergent, covered services at in-network facilities
- Insurers must reimburse at interim rate greater of 125% of Medicare or insurer's average contracted rate for same service in that region
- PPOs physicians can avoid billing prohibition by obtaining advanced consent from patient
- Independent dispute resolution process (IDRP) available



### **AB 72: Unintended Consequences**



- Disincentivized contracting
- Low interim rate has shifted too much leverage to insurers
- Predatory payor behavior:
  - Cancelling long-standing contracts
  - Imposing significant rate cuts on hospital-based physicians
  - Refusing to renew contracts
  - Reducing patient access to in-network physicians
  - Could jeopardize emergency on-call system



## **AB 72: Unintended Consequences**



- Accelerating consolidation of independent physicians with hospitals and private equity firms driving up costs
- IDRP not working
  - Arbiter has affirmed insurer's payment amount in 100% of filings
  - Process is burdensome for physicians



#### **AB 72: IDRP Challenges**



- Arbiters lack training and qualifications
- Unfair burden of proof on physician
- No process to allow physician submission of contracted rate
- Lack of training on how to consider evidence
- Failure to consider all relevant information
- 100% of decisions have been in favor of insurer



# **AB 72: CMA's Physician Survey**



- 88% said AB 72 allowed insurers to shrink physician networks, decreasing patient access in their community
- 79% said AB 72 negatively impacted the availability of ER and on-call specialists who respond to emergencies
- 94% have experienced contracting difficulties since AB 72
- 91% agree that federal bills modeled after AB 72 will accelerate consolidation of independent practices with larger systems
- 77% agree that federal bills modeled after AB 72 will disproportionately harm rural areas



### Federal Legislation: Surprise Billing



- Political environment similar to California:
  - Narrow networks
  - Consumer complaints: 18% of emergency visits and 16% of in-network hospital stays resulted in at least one out-of-network charge for ERISA plans (Kaiser Family Foundation)
  - ERISA self-insured plans running relentless national ads
  - New player: private equity ran multi million dollar ad campaign
  - Strong bipartisan agreement to eliminate



## **Federal Advocacy**

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CMA physician leaders made multiple advocacy trips to DC to warn Congress about negative impacts of AB 72





# **CMA's Message to Congress: Avoid AB 72**



#### Any legislative fix must:

- Protect patients from surprise bills
- Resolve disputes via fair baseball arbitration process (not IDR)
- Arbitration criteria to include appropriate rates from an independent database
- Ensure insurers maintain appropriate network of physicians



# Unified Support for HR 3502 Ruiz/Roe



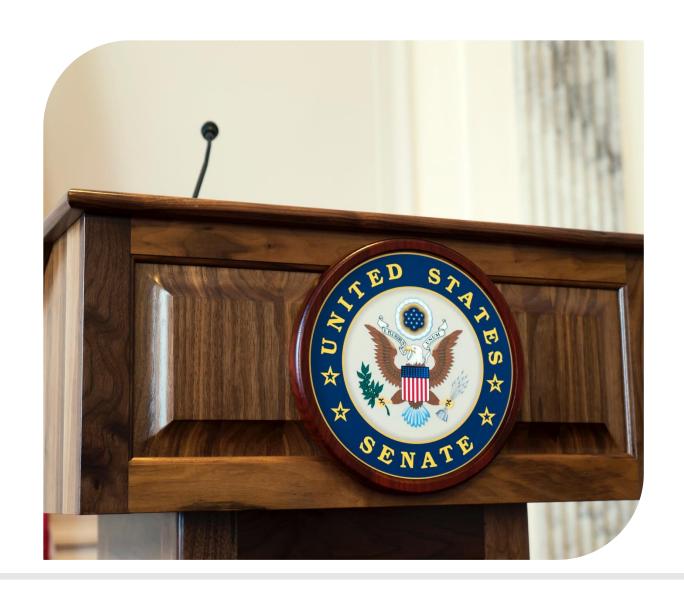
- Based on proven, successful New York model
- Protects patients from surprise bills
- Establishes baseball arbitration system to resolve disputes
- Payment criteria includes 80 percentile of billed charges from independent FAIR Health
   Database
- Few cases to IDR because insurers are incentivized to resolve disputes
- Premiums and costs stable



### **Future Federal Advocacy**



- AMA, CMA, states and national specialties are united
- Stopped bad bills from moving further through Congress
- Slowed the progress to ensure more thoughtful solutions
- Continuing to support Ruiz/Roe framework



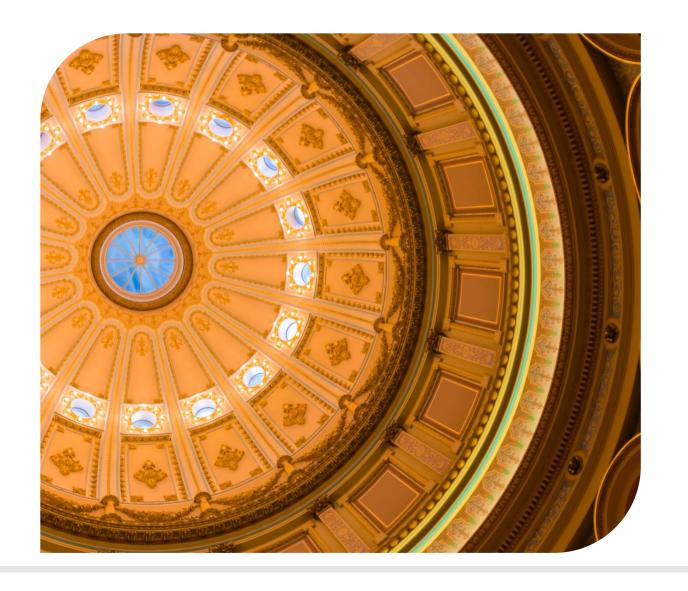


## **Future California Advocacy**



 AB 1174 attempts to address payor contracting abuses

Implementation hearings,
 IDRP fixes & network audits







#### **Thank You**

